



NYSERDA

EmPower New York

No-Cost Energy Efficiency Services for Income-Qualified Households Impacted by Severe Weather Events Effective July 22, 2015.

EmPower New York (EmPower) provides energy efficiency services at no cost to income eligible households. The program is administered by the New York State Energy Research and Development Authority (NYSERDA), with implementation support from Honeywell International. EmPower provides measures to reduce your energy use, such as:

- ◆ Insulation
- ◆ Heating system upgrades
- ◆ High efficiency lighting
- ◆ Strategic air sealing
- ◆ Replacement of inefficient refrigerators and freezers with new high-efficiency models (Customers of participating electric utilities only)

Services are provided through a network of participating contractors. There is **no cost to you for these services**. You may receive services even if you have not been affected by the weather event.

You may be eligible if the following is true:

- ✓ Your household income is at or below the income levels listed on the back. Households eligible for HEAP assistance, Food Stamps, Public Assistance or services through the Weatherization Assistance Program are categorically eligible.
- ✓ You are an electricity or natural gas customer of National Fuel, National Grid, NYSEG, or Rochester Gas & Electric, or heat by oil or propane.
- ✓ You are responsible for payment of utility bills.
- ✓ If your home has been damaged by a severe weather event you may still qualify for services through EmPower even if you have been previously served.

You may apply by completing an EmPower New York Storm Relief Application, and providing income documentation as noted below. If you have not yet been provided with an application please call **(800) 263-0960** to request one be sent to you.

WORKING WITH FEMA, INSURANCE AND OTHER FUNDING

EmPower cannot provide funding for repairs paid for by NYSHCR, FEMA, insurance or other programs. However, in situations where FEMA, insurance and other program reimbursement does not cover the full cost of repair or the additional cost for high efficiency equipment, EmPower can pay the additional cost when it is provided by a participating EmPower contractor.

EMPOWER PARTICIPATING CONTRACTORS AND VENDORS

EmPower participating contractors are accredited by the Building Performance Institute, the nation’s premier developer of technical standards for residential energy efficiency work. EmPower cannot reimburse for measures previously installed, or installed by contractors who have not been approved by the program. Appliances provided through EmPower are new high efficiency ENERGY STAR® models. They are limited to program-approved models, and may only be provided through program-approved vendors.

If you would like to confirm the identity of a contractor and verify that they are working through EmPower New York Program, please call 800-263-0960

HEALTH AND SAFETY CONCERNS

Storms often cause moisture and mold conditions in many dwellings. In some instances, where these problems persist, EmPower may deny or delay some of the program measures. This is done to ensure that the health of your household is not compromised. The contractor assigned to your dwelling will assess these concerns.

INCOME ELIGIBILITY GUIDELINES

The income guidelines for EmPower as of November 10, 2014 are as follows:

Household Size	Monthly Income	Annual Income
1	\$2,194	\$26,328
2	\$2,869	\$34,428
3	\$3,544	\$42,528
4	\$4,219	\$50,628
5	\$4,864	\$58,368
6	\$5,569	\$66,828
7	\$6,005	\$72,060
8	\$6,682	\$80,180
9	\$7,358	\$88,300
10	\$8,035	\$96,420
11	\$8,712	\$104,540
11+	add \$677	

NOTE: If you are over-income for EmPower New York, you may want to consider NYSERDA’s Assisted Home Performance with ENERGY STAR® program. This program provides a 50% subsidy for energy efficiency services to households with incomes below 80% of Area Median Income. For additional information on Assisted Home Performance, please call 1-866-NYSERDA or visit www.nyserdera.ny.gov/empower or www.nyserdera.ny.gov/assisted-home-performance

WELCOME TO THE EMPOWER NEW YORK PROGRAM

The EmPower New York program offers no-cost energy services for income qualified households. The program is funded through the New York State Energy Research and Development Authority (NYSERDA) under an agreement with the New York State Department of Public Service. The EmPower New York Program is designed to reduce the energy consumption in your home, making it a safer, more comfortable place to live. Services *may* include:

- Replacement of old, inefficient appliances
- Installation of high-efficiency lighting
- Tips on how to save energy
- In limited situations: insulation and other home efficiency measures

There is no cost to the homeowner for these services. Funding is limited and services will be targeted on the basis of energy usage and the potential for energy saving measures. In order to qualify, you must:

- Meet the income guidelines
- Be an electric or natural gas distribution customer of one of the System Benefits Charge (SBC) participating utilities: National Grid, NYSEG, or National Fuel Gas and be responsible for payment of the utility bills.

DOCUMENTATION REQUIRED:

- **Completed Empower New York application**
- **Customer Income Documentation Form** – *be sure to list ALL household members*
- **Proof of Income** for ALL members of the household for the past four (4) consecutive weeks.
 - paycheck stubs
 - Food Stamp award letter or Public Assistance award letter
 - HEAP award letter
 - Social Security, SSI or SSD award letters
 - pension statement/stubs
 - verification of employment letters
 - child support
 - unemployment benefits
 - rental income
 - Self employed must supply copy of most recent Federal Income Tax return
 - *PLEASE NOTE: WE CANNOT ACCEPT Form 1099 as proof of income*
- **Vendor Relationship:**
 - ELECTRIC: Utility Usage Report from electric company
 - GAS: Utility Usage Report from gas company
 - OTHER: Usage Report from other supplier

Please submit completed application and all necessary documentation to:

Chautauqua Opportunities, Inc.
Weatherization Office
Attn: Christy Paul
402 Chandler Street
Jamestown, NY 14701



NYSERDA

EmPower New York

Energy Services Application - STORM RELIEF

The following information will help us to determine the most appropriate services for you. Please print clearly and provide as much information as possible. Please mail or fax the application to the address below. Please note that this application does not guarantee that energy services will be provided. Whether or not an applicant will be provided with energy services will depend on the number of applications received, the remaining funds available, and the priorities to be met by the program.

Service Address	Name		County	
	Address			Apt #
	City		Zip	
	Phone	Cell/ Other	Best time to call?	
	E-Mail			
Mailing Address	Address			Apt #
	City		Zip	

Additional Contact Person and Phone # (if needed)

Electric Utility	Account # (If NYSEG - POD #)
Gas Utility	Account # (If NYSEG - POD #)
Other Fuel Supplier	Phone #

Homeowners/Renters Insurance Information: (NYSERDA reserves the right to contact NYSHCR, your insurance company, and/or FEMA to verify that you are not receiving any form of relief, product replacement, or financial compensation for any measures paid for by EmPower New York).

Insurance Company _____ Agent Name _____

Policy Number _____ Phone Number _____

I hereby authorize my energy supplier(s) to release information on my energy use, including account numbers, to NYSERDA and/or its designee, for two years prior to the application date and three years after the installation of an eligible measure. I understand that such information will be kept confidential to the full extent of the law and used only for the purpose of determining program eligibility and energy savings.

I hereby authorize release of contact and income documentation to NYSERDA and/or its designee for the purpose of determining my eligibility for EmPower New York. I understand that such information will be kept confidential to the full extent of the law and used only for the purpose of determining program eligibility and providing service to me.

I understand that if energy services are provided there will be no cost to me and that participation in this program will not affect my social security, public assistance or any other income. I also understand that I will not be eligible to receive financial incentives or rebates from an electric or natural gas utility for measures provided at no cost to me through EmPower New York.

I consent to allow NYSHCR, FEMA, my insurance company, and/or other organizations providing assistance to provide information concerning coverage for product replacement or financial compensation to NYSERDA and/or its contractors.

Application cannot be processed without signature and utility account number(s). _____ (Customer Signature) _____ (Date)

Mail to: EmPower New York, P.O. Box 2489, Syracuse, New York 13220-2489
or Fax to: (315) 463-7393

Customer Name

My home (check if appropriate) was previously served by: is on a waiting list for:
 EmPower New York (Assisted) Home Performance with ENERGY STAR or Green Jobs / Green New York
 Weatherization Assistance Program Other _____ Don't Know
If previously served, about how long ago? _____ years

DWELLING INFORMATION

1. I live in a: House Mobile Home Apartment - # of units in bldg. _____
2. How many people live in the household? _____
3. I: Own dwelling and lot Own mobile home, rent lot
(check whatever is appropriate) Rent Rent with option to buy
4. My dwelling is deemed habitable? Yes No Not Yet Determined

If you rent: Certain measures require landlord permission.
Please complete the following information:

Landlord Information	Name	Phone	
	Address	Apt #	
	City	Zip	

HOME HEATING & DOMESTIC HOT WATER

5. I heat with: Natural Gas Electric Heat Other _____
 Propane Oil Kerosene Estimated annual propane/oil/kerosene usage: _____ gallons

6. Check all that apply:

- Heating System needs to be replaced due to storm damage
 Hot Water System needs to be replaced due to storm damage
 Insulation has been damaged by the storm

Customer Name

APPLIANCES & LIGHTING

Primary Refrigerator needs to be replaced due to storm damage

7. What is the approximate age of your refrigerator? _____ years Don't know

8. Do you own your refrigerator? Yes No

If yes, did you purchase it new? Yes No

If yes, is it on a rent-to-own contract? Yes No

9. Do you currently use: a second refrigerator? Yes No If yes, about how old is it? _____
a separate freezer? Yes No If yes, about how old is it? _____

Please add any comments that we may find helpful in reducing your energy use or any special needs that we need to be aware of.

Certifying Agency or Organization - Official Use ONLY

WAP Referrals: Coordinated Project / co-funded by WAP
 Landlord Agreement negotiated by WAP

OFA and Other Referrals: Customer also referred to WAP

I certify that the Customer listed above:

Was determined to be eligible for HEAP within the past 12 months Receives public assistance

Has income at or below HEAP guidelines Receives food stamps

Was determined to be eligible for the Weatherization Assistance Program

Agency Representative Signature

Agency

Date